TVS

INTEGRATING INTELLIGENCE

Casestudy:

Application Development

Integrated Patient information and claims processing system for an International Pharmaceutical company

Application Development

THE CLIENT

The client is an International Pharmaceutical company with wide retailing network in Europe

BUSINESS SITUATION

- The client was facing various challenges including a huge range of Pharmacy Retailing product choices with a handful of products and the high cost of customized solutions
- To overcome these challenges, the company was looking for a strategic IT partner with a right blend of technology and domain expertise who can help it in choosing a right choice of solution to automate its activities
- The company selected TVSi based on an elaborate technical assessment process as a Technology partner to accomplish
- Chosen for its demonstrable expertise in proven technology frameworks and domain expertise in retail domain TVSi proposed an Overall solution incorporating all of the customer's requirements with a commitment to nurture the implemented solution for a span of 5 years and provide upgrades for growing needs of the customer

SOLUTION

TVSi offered a comprehensive solution to manage Patient information and automated the process of claims, debtors and payments processing

- The Desired application was built on RUP based development model encompassing the following activities

  - ➢ Requirements understanding, Development environment setup and High level design were completed during the customer visit to TVSi delivery center
  - ➢ Development, System & Integration Testing were performed from offshore
- Completion of UAT and solution Implementation in Customer 's location
- TVSi executed the project within the intended period through highly skilled resources with the combination of business, technology and domain knowledge
- Offered subsequent support to the client during application Roll outs to about 200 pharmacy outlets
- Continuing maintenance of the developed solution

BENEFITS

- End-to-end managed services with a metrics-based management model
- Considerable cost saving derived owing to a well-planned Transition and employ of a pure offshore model
- A phased approach in ramping up the team based on Project requirements

ABOUT TVSi

We are an Enterprise Solutions provider for core industries like Manufacturing, Automotive, Trading and Distribution.

Since our inception, we have built long-term relationships with our customers serving their IT & ERP needs. We help our customers to compete and grow by collaboratively solving their business problems through technology solutions, and partnering with them on their IT transformation journey.

We are a part of $6 billion TVS group of companies well known for a century of Trust, Value & Service with a wide foot print in multiple domains. With the backing from such a reputed group, we are right-sized to address comprehensive IT needs and offer the advantages of nimbleness, flexibility, longevity, commitment to completion and excellent support to our business relationships.

TVS INFOTECH LTD.

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